

ICARE JANUARY 2008

A large amount of Updates are now available for download using the Icare Update utility. If you do not have this utility on your system it can be installed from:

[http://www.omniscient.com.au/client/icareUpdate\(1.0.6.1\).exe](http://www.omniscient.com.au/client/icareUpdate(1.0.6.1).exe)

These updates are primarily influenced by the new Victorian Government Funded Training System. This update will still affect all users regardless of State and whether you receive funding. For those of you who do use the Victorian GFTP system please also read the accompanying document available from:

<http://www.omniscient.com.au/upgrade/icare/Victorian%20GFTP%20in%202008.pdf>

Additional Fields

Some new fields have been added to the database and space needs to be allocated for these. This will happen the first time you run the Icare Toolbar after you have downloaded the updates.

The process that allocates the new fields will take some time (up to an hour or more depending on the size of your database and how slow your network is). I would suggest you download the updates and start this process at the end of the day or over lunch when you can leave the computer doing the processing.

DO NOT log into Icare on other machines whilst this processing is occurring.

Archiving Locations

Companies, Locations and Contacts have all now got a Active tick box, you can archive locations that you no longer use by un-ticking the Active tick box. Not all selection screens in each of the reports etc will take note of these new fields yet, additional updates will be made to each of those in the coming month. Please inform me if you have a great need for this on any particular selection screen and I will boost the priority on that screen.

Delivery Locations

When enrolling modules you need to select a Delivery Location. Traditionally only locations within the Company representing your RTO where able to be selected. Some of you may be aware of an option in the Tools -> Preferences menu to allow selection of any Location in the system.

These options are all now replaced by an option in the Admin -> Preferences menu of the Administration section. The option allows three alternatives:

1. Selection of any location in the system,
2. Selection of only locations located in the Company representing your RTO,
3. Selection of only locations that have the new **"Use this as a Delivery Location"** tick box ticked on the Company Location screen.